

SW-04305A-09-0291



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Jenny Gomez

Phone: ~

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2010 **86316**

Date: 4/14/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Maxine M.**

Gillespie

Account Name: Maxine M. Gillespie

Home: (

Street:

Work:

City: San Manuel

CBR:

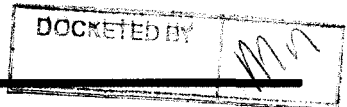
State: AZ **Zip:**

is:

Arizona Corporation Commission

DOCKETED

APR 15 2010



Utility Company: **Coronado Utilities, Inc.**

Division: Sewer-water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NUMBER; SW-04305A-09-0291
REFERENCE CORONADO UTILITIES, INC.

I feel the flat rate per home is unjust, especially if there is no one there and the sewer is not in use. I feel it would be more fair to be billed according to the water usage. When I called Coronado, I was told the fee was set by the Corporation Commission Suggestion, also the Corporation said they should get 8.2 return on their investment. Are you aware they paid themselves to build the plant? Why do they not show their operating costs. Enclosed is a copy of my water bill & sewer bill. San Manuel is becoming a ghost town with empty houses, because people can not afford the utility bills.
Maxine M. Gillespie

ATTACHMENTS:

APRIL STATEMENT: \$30.16 ARIZONA WATER COMPANY
\$46.65 TOTAL CORONADO UTILITIES, INC.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed in Docket Control
File Closed

End of Comments

RECEIVED
2010 APR 15 P 2:57
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date Completed: 4/14/2010

Opinion No. **2010 - 86316**

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

2/15/00